



Case Study:

London North West University Healthcare NHS Trust

Facilitating online physiotherapy appointments





Laptop on Wheels

Facilitating online physiotherapy appointments

Background

One of the challenges brought to light within the NHS during the national lockdown was maintaining contact with patients whilst minimising face-to-face consultations.

London North West University Healthcare NHS Trust were confronted with this issue and their physiotherapy departments were working hard to bring their regular services online to improve patient outcomes.

They recognised the need to adapt to the current situation and engaged with Dalen Healthcare to discuss their vision to transform the way they delivered appointments.

The Brief

During traditional face-to-face consultations, physiotherapists need space to demonstrate various exercises and stretches with patients.

Now that appointments needed to be conducted remotely, their current laptop setup with a fixed camera position on a desk was no longer suitable and would prove restrictive during online sessions.

The trust were looking for a more flexible solution that could help improve the quality of online appointments.

Key Project Criteria:

- Improve patient outcomes during the national lockdown.
- Bring their regular services online and conduct more virtual appointments.
- Incorporate height adjustability into their working environments.

Our Solution

Having outlined the trust's key objectives, the Laptop on Wheels was chosen as the most effective solution for remote consultations.

1 Increased Flexibility

The trust required a solution that was lightweight and easily maneuverable enabling them to move the laptop to the most suitable position when showcasing stretches and exercises.

The Laptop on Wheels vastly improved the user experience making online patient consultations more engaging.

2 Accommodates All Users

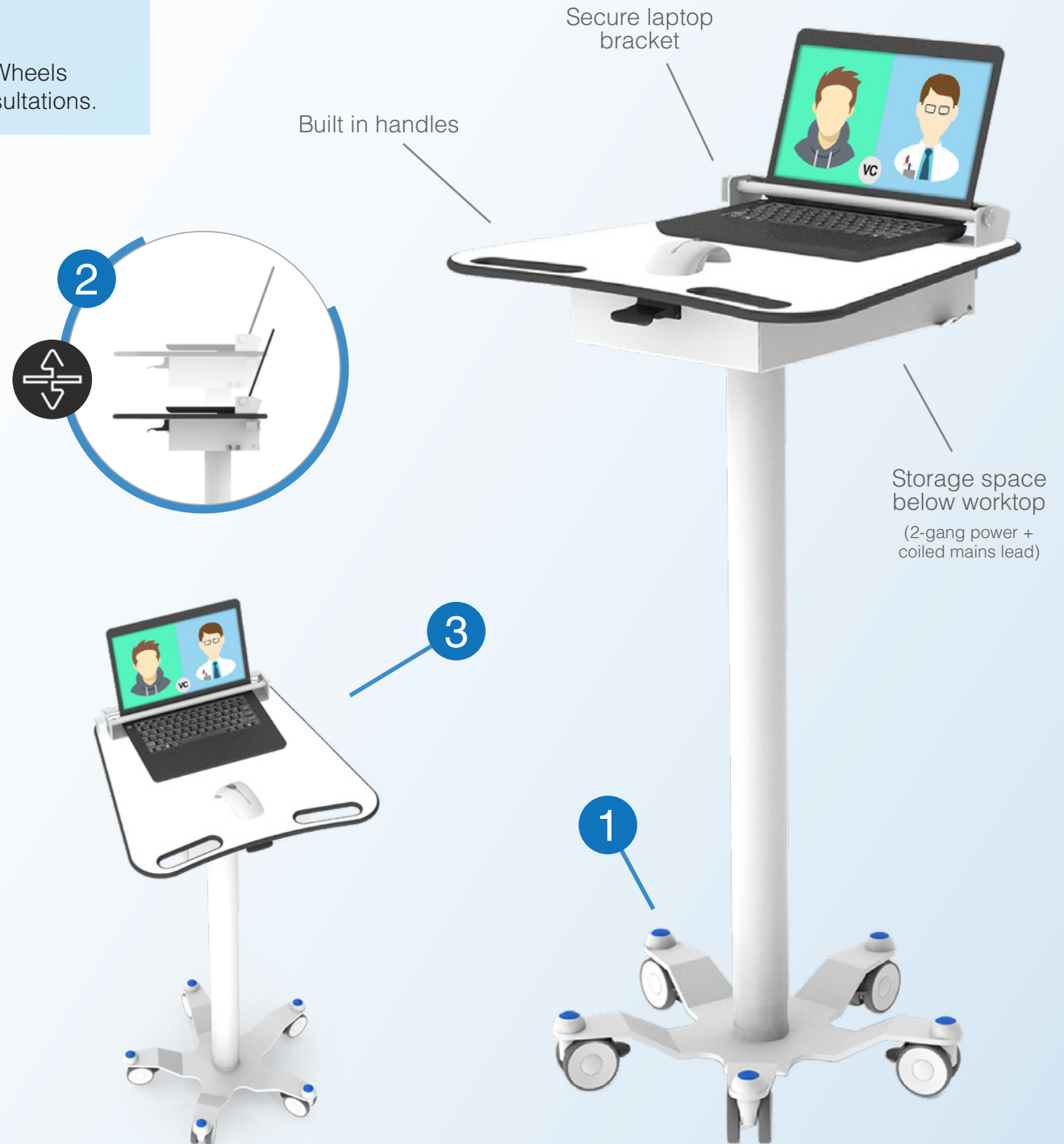
Pneumatic height adjustment allowed the physiotherapists to adjust the camera height to help capture their movement. This also enabled each user to adjust the worktop to a comfortable working height.

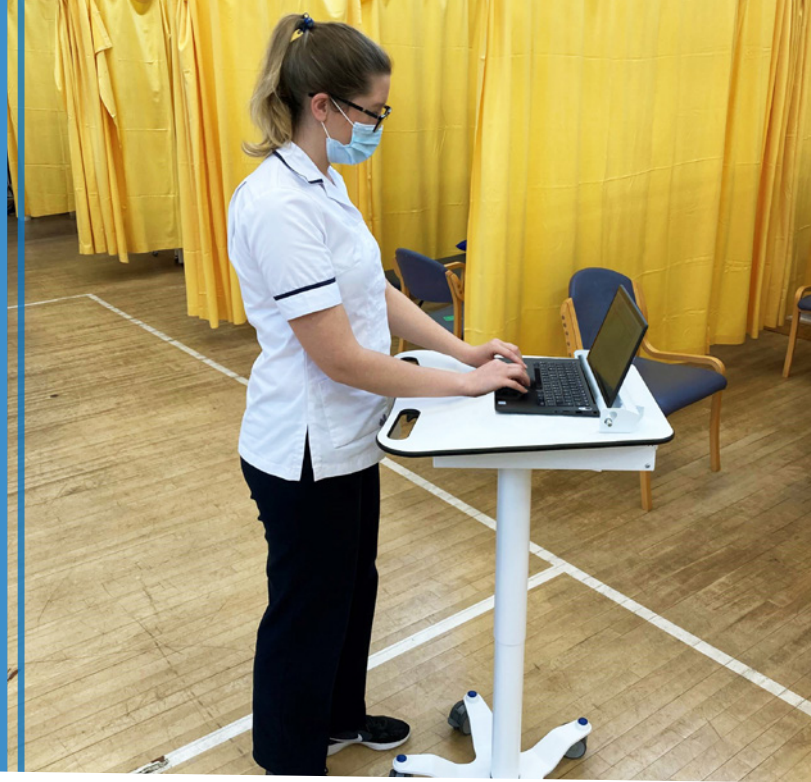
3 Complete 'All-in-one' Solution

Each spacious worktop was able to comfortably fit a laptop with room to spare. Charging cables are neatly concealed alongside power bricks within the storage space beneath.

● Easily Cleanable

Infection control friendly design, with anti-bacterial and cleanable surfaces, preventing accumulation of dirt and germs.





Why Choose Us?

Dalen Healthcare are committed to providing excellent customer service and have built a reputation for going above and beyond for our customers.

On this occasion, London North West University Healthcare NHS Trust were offered the chance of trialling the Laptop on Wheels before the initial rollout.

By trialling the solution, physiotherapists could discover the benefits first-hand in practical settings and provide us with invaluable feedback.

The Result

The initial rollout has been well received with all of the carts put into use immediately throughout the trust. Feedback from physiotherapists has been extremely positive and they have been excited to be able to engage with patients again despite challenging circumstances.

As a British manufacturer, Dalen Healthcare pride themselves on quality solutions and their ability to respond to our customer's needs.

This project was a prime example of how a customer could choose a specific product from our wide range of solutions and customise it to meet their criteria exactly.

Looking for a similar solution?

Please get in touch with us today to discuss your healthcare cart requirements.



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